

## Consumer Guide

## **Household Broadband Guide**

Use the chart below to compare minimum download speed (Mbps) needs for light, moderate and high household use with one, two, three or four devices at a time (such as a laptop, tablet or game console).

You can also compare typical online activities with the minimum Mbps needed for adequate performance for each application by using our <u>Broadband Speed Guide</u>.

For more information on broadband speeds, see our Measuring Broadband America report.

These numbers are rough guidelines and are not based on surveys or experiments conducted by the FCC. You should use your best judgment when choosing your broadband service.

	<b>Light Use</b> (Basic functions: email, browsing, basic video, VoIP, Internet radio)	Moderate Use  (Basic functions plus <i>one</i> highdemand application: streaming  HD video, multiparty video  conferencing, online gaming,  telecommuting)	High Use (Basic functions plus more than one high-demand application running at the same time)
1 user on 1 device	Basic	Basic	Medium
2 users or devices at a time	Basic	Medium	Medium/Advanced
3 users or devices at a time	Medium	Medium	Advanced
4 users or devices at a time	Medium	Advanced	Advanced

Basic Service = 3 to 8 Mbps\*

Medium Service = 12 to 25 Mbps



Advanced Service = More than 25 Mbps

\*Mbps (Megabits per second) is the standard measure of broadband speed. It refers to the speed with which information packets are downloaded from, or uploaded to, the internet.

## **Consumer Help Center**

For more information on consumer issues, visit the FCC's Consumer Help Center at <a href="https://www.fcc.gov/consumers.">www.fcc.gov/consumers.</a>

## **Alternate formats**

To request this article in an alternate format - braille, large print, Word or text document or audio - write or call us at the address or phone number at the bottom of the page, or send an email to fcc504@fcc.gov.

Last Reviewed 02/05/20

