

# Consumer Guide

# **Getting Connected to Broadband**

Broadband technology may be going mainstream, but consumers not yet acquainted with it still have questions: What is broadband? How does it work? What are the advantages of having a high-speed internet connection? Our <u>Getting Broadband Q&A</u> answers these questions and provides information on different technologies for you to consider.

For more detail, our <u>Household Broadband Guide</u> compares minimum needs for light, moderate and high household use. Also, you can compare bandwidth needs for typical online activities using our <u>Broadband Speed Guide</u>.

And if security is a concern that's keeping you from getting connected, our <u>Tips for Secure Web Use and Transactions</u> address this issue. Also, learn more about the <u>Children's Internet Protection Act</u>.

#### Search for Broadband Service Providers

The FCC's <u>Broadband Map</u> allows you to search for internet service providers in your area. Enter your street address and search results will list available providers and the type of technology they use, and compare the providers' advertised speeds of service.

#### **FCC Broadband Initiatives**

Broadband services are critical to telehealth and telemedicine, contributing to healthier living. Check out <a href="Connect2HealthFCC">Connect2HealthFCC</a> for feature articles, video, map projects and more, including:

- Broadband Cancer Collaboration
- Mapping Broadband Health
- Faces of Connected Care

# **More FCC Initiatives and Programs**

- Bridging the Digital Divide for All Americans
- E-rate Program for Schools and Libraries
- Lifeline Affordable Communications
- Measuring Broadband America Reports

#### **Download Poster**

Share the <u>Get Connected poster</u> with your local library or community center.

# **Consumer Help Center**

For more information on consumer issues, visit the FCC's Consumer Help Center at www.fcc.gov/consumers.

### **Accessible formats**

To request this article in an accessible format - braille, large print, Word or text document or audio - write or call us at the address or phone number at the bottom of the page, or send an email to <a href="fcc504@fcc.gov">fcc504@fcc.gov</a>.

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