



ACP Outreach Grants

Grantee Meeting

October 11, 2023

2:00 – 3:00 PM EDT

Agenda

Welcome Remarks & Updates	Alejandro Roark, FCC, Bureau Chief Miriam Montgomery, FCC, Grant Program Officer
Grantee Spotlight	Burt Lum, Hawai'i State Digital Equity Coordinator Hawai'i Broadband & Digital Equity Office
ACP Train-the-Trainer Module: How to Submit an Online ACP Application through the National Verifier <small>(Presentation slides and video available soon)</small>	Chantal Virgile, FCC National Community Impact Manager
Questions & Answers	David M. Pérez, FCC National Community Impact Manager
Wrap-up	David M. Pérez, FCC

Availability



Broadband Maps w/
Household Level Data

**Broadband
Data
Collection**

Open & Fair



Fast, Open, and Fair
Internet for all

**Network
Neutrality**

Choice



Consistent Consumer
Information

**Broadband
Nutrition
Labels**

Affordability



Bridging the Broadband
Affordability Gap

**Affordable
Connectivity
Program (ACP)**

Accessibility



Preventing Digital
Discrimination

**GN Docket No.
22-69**

Impact



Inclusive Policy
Process

**Community
Engagement &
Impact**

Affordability



Bridging the Broadband
Affordability Gap

**Affordable
Connectivity
Program (ACP)**



21 Million+

Total Households Enrolled

Consumer Benefits

- 1,700+ Participating ISPs
- 8 Million+ Devices Distributed
- 46% of enrolled households use ACP for fixed connections in the home

ACP/HUD Navigator Pilot Program
ACP/Navigator Pilot Program

Consumer Support

FCC Outreach & Engagement

- 240+ ACP Outreach Grants issued to trusted state, local and Tribal governments and community partners with over \$77 million invested.
- National Paid Media Campaign
- Federal Agency Partnerships
- 1,400+ FCC Supporter Outreach/Enrollment events
- Program Education & Outreach Materials in 10 Languages

- Multilingual ACP Support Center
- FCC rules to protect consumers participating in the ACP
- Dedicated FCC process for ACP complaints

More information

www.GetInternet.gov

Welcome & Updates

Miriam Montgomery, Grants Program Officer

October Events

October 2023

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
2	3	4	5	6
9	10	11	12	13
		Monthly Grantee Meeting (2-3PM EDT)	Performance Reporting Office Hour (2-3PM EDT)	
16	17	18	19	20
	Round 2 Grantee Kickoff Meeting (3-4:30PM EDT)			
23	24	25	26	27
				Performance Reporting Office Hour (1-2PM EDT)
30	31	1	2	3
Q2 PPR, PPR Supplement, and FFR Due				
6	Notes	Office hours are not required but encouraged . Grantees can drop-in during office hours to ask questions pertaining to their upcoming Q2 reporting submission requirements.		

Performance Progress Reporting: Office Hours



CGB has two (2) more office hours to go over the upcoming performance reporting covering Quarter 2 (Q2): **July 1 – September 30, 2023**. Grantees are encouraged to attend one or more office hour(s) to ask any questions that come up to ensure complete submissions. [Register Here](#)

Date	Time
October 12, 2023	2:00 – 3:00 PM EST
October 27, 2023	1:00 – 2:00 PM EST

Reminder: Quarter 2 submissions are due no later than **October 30, 2023** via GrantSolutions via Reports Module. After 10 business days, funds will be put on hold in payment system until the late report(s) is reviewed and approved. Your organization will be unable to draw down funds during that time.

Weekly NCOP & TCOP Open House with NCIMs

Time	Monday	Tuesday	Wednesday	Thursday	Friday
10:00-10:30					NCIM: Gerard Williams State, Tribal, & Territorial Grantees in Eastern & Central Time Zones Only
10:30-11:00	NCIM: Chantal Virgile Local & Regional Grantees in Eastern & Central Time Zones Only				
11:00-11:30			NCIM: David Perez Nonprofit Grantees in Eastern Time Zone Only		
11:30-12:00					
12:00-12:30					
12:30-1:00					
1:00-1:30					
1:30-2:00					
2:00-2:30	NCIM: Chantal Virgile Local & Regional Grantees in Mountain & Pacific Time Zones Only				
2:30-3:00					NCIM: Gerard Williams State, Tribal, & Territorial Grantees in Mountain & Pacific Time Zones Only
3:00-3:30			NCIM: David Perez Nonprofit Grantees in Central, Mountain, & Pacific Time Zones Only		
3:30-4:00					

Participation in the Grantee Open House with National Community Impact Managers is *optional*. The intent is to provide a forum for grantees to exchange program learnings, best practices, and recommendations with one another.

Grantee Spotlight

Burt Lum, State Digital Equity Coordinator
Hawai'i Department of Business,
Economic Development and Tourism
Hawai'i Broadband & Digital Equity Office



Maui Disaster Response

THE AFFORDABLE CONNECTIVITY PROGRAM

Internet Discounts for Hawaii Households

The Affordable Connectivity Program is an FCC benefit program offering a discount on your home wired service or cell phone.

- Up to \$30 a month towards broadband service from a participating provider
- Up to \$75 towards broadband service for households on Hawaiian Home Lands

Your household qualifies if at least one member:

- Qualifies for Medicaid/Med-QUEST
- Qualifies for the Supplemental Nutrition Assistance Program (SNAP) or the Special Supplemental Nutrition Program for Women, Infants and Children (WIC)
- Qualifies for Supplemental Security Income (SSI)
- Qualifies for Federal Public Housing Assistance, Veterans and Survivors Pension Benefit, or Lifeline program
- Received benefits under the free and reduce-price school breakfast or lunch program
- Received a Federal Pell Grant in the current year



To see the full list of eligibility details and apply for your discount, visit getinternet.gov

For more information, visit broadband.hawaii.gov/acp

APPLY FOR THE AFFORDABLE CONNECTIVITY PROGRAM

- 1 Gather your paperwork**
 Photo I.D. with full legal name, original qualifying paperwork (e.g. tax return, SNAP letter) and the last 4 digits of your social security number. If using your child or spouse to qualify, have their information (including SSN).
- 2 Know your email address and password**
 You can use your email as your log-in ACP username. Each application needs a different email. Also have the address where your service goes to ready, not a P.O. Box.
- 3 Enter your qualifying information (SSN)**
 If you are in the federal system, then your qualifying information is on file. If you are not, then scan or photograph and upload the qualifying documents.
- 4 Create login credentials**
 Go to [GetInternet.gov](https://getinternet.gov) and set up a username and password. Keep this info for your records.
- 5 Check your email for approval or directions**
 If you don't immediately receive approval or further directions, keep an eye on your email.
- 6 Activate your discount**
 Call your provider to get the discount applied. See below for phone numbers.

IMPORTANT CONTACTS

Affordable Connectivity Program (ACP) Assistance Line
 Phone: **877-384-2575** Email: ACPSupport@usac.org

The following providers offer a free internet option for ACP:

Hawaiian Tel 808-643-3456 **Cricket** 844-246-8364
Spectrum 833-660-0447 **AT&T** 866-986-0963

APPLY NOW

Visit getinternet.gov or scan the QR code below:



PERSONAL INFORMATION

ACP Website Login
getinternet.gov Username: _____ Password: _____

ACP Application I.D. _____

fcc.gov/acp-grants-management

Maui Disaster Response



Maui Disaster Response



Maui Disaster Response



Grantee Engagement Hub

The screenshot shows the FCC ACP Grants Management website. The top navigation bar includes 'Browse by CATEGORY' and 'Browse by BUREAUS & OFFICES'. The main content area features a 'Grantee Resource Hub' section with a yellow header and a list of resources: 'Grantee Engagement Hub', 'Grantee Resource Hub Upload', and 'Grantee Resource Hub Download'. A blue box highlights these three items. Other sections include 'ACP Outreach Grant Program', 'ACP Grant Opportunities', and 'ACP Grants Management Policies & Resources'. A 'Grants Management Resources' sidebar lists links to '2 CFR Part 200', 'FCC FY 2023 Standard Terms and Conditions', and 'FCC Grants Manual'.

Resource Hub

- ✓ **Submit Success Stories**
- ✓ Submit Events
- ✓ Upload/Download Materials
- ✓ Program Feedback

Grantee Resources:
www.fcc.gov/acp-grants-management

Reminder: While grant recipients are allowed to include their organizations logo on ACP outreach materials, the display of the official ACP logos is required on all new or pre-existing ACP outreach materials distributed to the public.

ACP Outreach Resources: Print

Enrollment

GetInternet.gov

The FCC's Affordable Connectivity Program is helping households across the country connect and save on their monthly internet service bill.

ENROLLMENT

- 20 million+** served in every U.S. state and territory
- ~17 million** urban households enrolled
- ~3 million** rural households enrolled

Rural households are enrolling at a higher rate than their urban peers.

CONSUMER BENEFITS

- 1,700+** participating internet service providers
- 8 million+** devices distributed
- 46%** of enrolled households use ACP for fixed connections in the home

OUTREACH AND ENGAGEMENT

Nationwide outreach including a paid and Federal agency partner

228 ACP Outreach Grants issued to states, local and Tribal governments as community partners for over **\$72 million**

1,400+ FCC outreach events

CONSUMER SUPPORT

- Multilingual ACP Consumer Support Center
- FCC rules to protect consumer participating in the ACP

Sign up, connect and save at GetInternet.gov

Eligibility

GetInternet.gov

Eligibility: Affordable Connectivity Program (ACP)

The Federal Communications Commission's (FCC's) ACP is a government program that helps eligible U.S. households get the high-speed internet they need for work, school, health care and more.

Program savings:

- Internet service discount of \$30/month* (\$75/month* on qualifying Tribal lands)
- Device discount of up to \$100 toward a laptop, desktop computer or tablet**

Eligibility Requirements

Ways households can qualify for the ACP include:

- The household income is at or below 200% of the Federal Poverty Guidelines, about \$60,000 a year for a household of four or \$29,000 a year for an individual.
- The household takes part in federal assistance programs, like:
 - Supplemental Nutrition Assistance Program (SNAP)
 - Medicaid
 - Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
 - Supplemental Security Income (SSI)
 - The FCC's **Lifeline** Program
 - Federal Housing Assistance:
 - Housing Choice Voucher (HCV) Program (Section 8 Vouchers)
 - Project-Based Rental Assistance (Section 8 PBRA/Section 202/Section 811)
 - Public Housing
 - Affordable Housing Programs for American Indians, Alaska Natives or Native Hawaiians

How to Enroll:

- Sign Up: Apply at GetInternet.gov** and if approved,
- Connect your benefit: Contact a participating provider** & select a service plan
- Save on your monthly bill**

To ask about eligibility, application status or request a printed application, call the ACP Support Center at (877) 384-2575.

Sign up, connect and save at GetInternet.gov.

GetInternet.gov

The Affordable Connectivity Program (ACP)

The Federal Communications Commission's (FCC's) Affordable Connectivity Program (ACP) is a government program that helps eligible households get the high-speed internet they need for work, school, health care and more.

The ACP provides savings of \$30* per month toward internet service. Participating providers apply the monthly savings directly to internet bills for households enrolled in the ACP. For households on qualifying Tribal lands, the savings is \$75* per month. Taking part in the ACP could make internet service free if the savings cover the entire price of the plan. Eligible households can also receive a one-time savings of up to \$100 to buy a laptop, desktop computer or tablet from participating providers.**

Eligibility Requirements:

Ways households can qualify for the ACP include:

- The **household income** is at or below 200% of the Federal Poverty Guidelines, about \$60,000 a year for a household of four or \$29,000 a year for an individual.
- Anyone in the household, including children or dependents, participates in certain **government assistance programs** like Supplemental Nutrition Assistance Program (SNAP), Medicaid, Special Supplemental Nutrition Program for Women, Infants, and Children (WIC), Federal Housing Assistance, or other programs.
- Anyone in the household participates in **Lifeline**.

A household may also qualify for the ACP through a participating provider's existing low-income program. For a full list of eligibility options and more information, visit GetInternet.gov.

Only one monthly service discount is allowed per household.

Households that live on qualifying Tribal lands and take part in Tribal-specific assistance programs or meet any of the above requirements can qualify for the \$75 monthly savings.

Enrollment:

Millions of households have already signed up for the ACP. **State-specific data** is available.

How to Enroll:

- Sign Up: Apply at GetInternet.gov** and if approved,
- Connect your benefit: Contact a participating provider** & select a service plan
- Save on your monthly bill**

To ask about eligibility, application status or request a printed application, call the ACP Support Center at (877) 384-2575.

Sign up, connect and save at GetInternet.gov.

Share Me!

If you're already enrolled in the ACP, share this mailer with your friends or family.

www.fcc.gov/acp-grants-management

Direct Mail/School

GetInternet.gov

Is the cost of internet keeping you offline?

The Affordable Connectivity Program is helping eligible households save \$30 a month on internet for work, school, health care and more.

Sign up, connect and save at GetInternet.gov/Save.

For a printed application, call (877) 384-2575

If you or anyone in your household is participating in certain government programs like SNAP, Medicaid, WIC, Pell Grants, Federal Housing Assistance or other benefits, you may qualify for the ACP.

Internet is important for every student's success.

The Affordable Connectivity Program (ACP) provides eligible households a savings of \$30* per month toward internet service. For eligible households on qualifying Tribal lands, the savings is \$75* per month. Eligible households can also receive a one-time savings of up to \$100 toward the purchase of a laptop, desktop computer or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price.

How to Sign Up

- Apply at GetInternet.gov and, if approved,
- Connect: Contact a participating provider to connect and save.

You can qualify for the ACP if a student in your household:

- *Takes part in the Free and Reduced-Priced School Lunch Program or the

To ask about your application status or request a printed application form, call the ACP Support Center at 877-384-2575.

www.fcc.gov/acp-grants-management

Train-the-Trainer Module:

How to submit an online ACP application

Chantal Virgile, National Community Impact Manager

Train-the-Trainer Module: How to submit an online ACP application (Available Soon)



An official website of the United States government [Here's how you know](#)

English | Sign in

We've made some updates: This is now an official FCC website. View the previous [non-FCC content](#).

Save on your internet bill

With the FCC's Affordable Connectivity Program, you can save on your bill and may be able to get high-speed internet for free.

[Apply](#)



What are the program benefits?

- Service discount up to \$30/month
- Service discount up to \$75/month on qualifying Tribal lands
- Device discount up to \$100 for a qualifying device

How can I qualify?

- You, or your child or dependent are enrolled in government programs like Medicaid, SNAP, WIC, or others, or
- Based on your household income

[Learn more about how you qualify.](#)

How do I sign up?

1 | Apply

Apply now. We'll help you every step of the way.

[Apply](#)

2 | Get internet

Contact an [internet company](#) to get your benefit.

- Review of the ACP application offering grantees tips on how to conduct ACP enrollment, to include:
 - Responding to questions and uploading documents
 - How to avoid and correct application errors
 - Enrollment Resources
- Visit www.fcc.gov/acp-grants-management:
 - Access to the Train-the-Trainer slides and video will be available soon.
 - Grantees can request a NCIM speaker or presentation of the Train-the-Trainer slides for upcoming meetings or events. **Requests can be submitted through the Grantee Engagement Hub.**

Survey Questions

Gerard Williams, National Community Impact Manager

Q&A

David M. Pérez, National Community Impact Manager

Wrap Up

David M. Pérez, National Community Impact Manager

Upcoming Grantee Meeting Dates:

Date	Time
November 8, 2023	2:00 – 3:00 PM EST
December 13, 2023	2:00 – 3:00 PM EST

Register at www.fcc.gov/acp-grants-management

October Events

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FCC ACP Affordable Connectivity Program

Helping Households Connect and Save

Enroll Today

www.GetInternet.gov